



WHAT GIFTS WILL YOU SHARE

CARLSBAD COMMUNITY VOLUNTEERS



How Satisfied are Carlsbad Volunteers?

The Survey Says...

We mailed a survey out to our volunteers last January to find out how well we are meeting your needs. We asked you questions about orientation, training, supervision, and recognition.

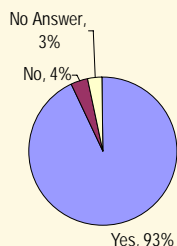
The response was overwhelmingly positive. An amazing 93% indicated that your volunteer experience met your personal expectations, and 92% expressed positive feelings about your experiences with the City of Carlsbad. More positive ratings were given to supervisor guidance and feedback, as well as "the level of respect and recognition" you receive as volunteers.

Some worthwhile suggestions were made. Some respondents expressed the desire for enrichment classes. Others requested more training and orientation before performing their assignments. It was recommended that volunteer input be taken seriously.

Sue Irely, Volunteer Coordinator for the City of Carlsbad, says she will be using the feedback from the survey to make the connection even stronger between staff and volunteers.

We know that a program dependent upon volunteer support will only be successful to the degree that you, the volunteers, feel useful and appreciated.

Let's continue to work together to make Carlsbad an even better place to live.



93% said their volunteer experience met their personal expectations.

Sue Irely Volunteer Coordinator
sirely@ci.carlsbad.ca.us
(760) 434-2929

April 2006

Thank You, Volunteers! Volunteer Appreciation Week April 23-29

A Thank You Gift

This gift isn't one that will decorate your mantel or desktop. We would like to give you the gift of respect. Our volunteers are respected so much that we invite you to access many of the training opportunities open to City staff.



With your site supervisor's permission, you can attend a wide variety of classes. Hear City Manager Ray Patchett discuss the value of public service at the new employee orientation on May 8 from 8-11 a.m.

You can work through one of the tutorials on Microsoft Office Word, Excel or PowerPoint available at the Computer Training Room. There are many educational opportunities available to volunteers. Call Sue Irely at 434-2929 to sign up for them.

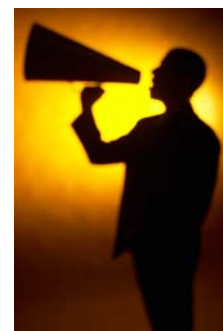
Have You Heard What They're Saying About You?

"Without volunteers more staff would be necessary at a greater cost to the City or the program would have to be decreased so there would be less service to the public."

"Our swim instructors would have a more difficult time with bigger classes. Volunteers are also very helpful with children who are having a hard time adjusting to being in the water."

"Without volunteer involvement, many of the Arts Education programs would lack in the quality of service that we provide to the community."

"Projects get done sooner."



These are comments made by staff about volunteers. Those who work for the City of Carlsbad know how valuable your volunteer commitment of time and effort is. Together you and your fellow volunteers form a team of 1,165 volunteers who donated a total of 46,887 volunteer hours last fiscal year. You all put the community in Carlsbad.

Our sincere thanks,

The Staff of the City of Carlsbad

"What you give of yourself is priceless."

Oprah Winfrey

Special Opportunities for You

Whiz Bang Database Manager

Do you speak database? A database has amazing power to sort and classify data; however, it takes a knowledgeable manager to really get the most out of one. The City needs your help with two different databases to help manage data, set up ongoing data clean-up processes and use the reporting functions to the fullest. Contact Sue at 760-434-2906 or sirey@ci.carlsbad.ca.us.

Carlsbad Music Festival

These exceptional concerts are held right here in Carlsbad at Schulman Auditorium. You can assist by selling tickets, acting as ushers, or setting up onstage. Then sit back and enjoy the concert for free.

Friday, May 5, 6:00 p.m. hear the NOW Ensemble. Contact Colleen at 760-434-2900 or cfinn@ci.carlsbad.ca.us.

Saturday, May 6, 6:00 p.m. hear the Calder Quartet. Contact Craddock at 760-602-7524 or cstro@ci.carlsbad.ca.us.

Sunday, May 7, 1:00 p.m. hear THE Ensemble. Contact Colleen at 760-434-2900 or cfinn@ci.carlsbad.ca.us.

Volunteer Pool

Would you enjoy getting acquainted with some other volunteers? If you are available during normal working hours you may want to join the Volunteer Pool. This crew of volunteers roams the City helping with mailings, collating, and other activities as a group. They are called on sporadically for big and little projects, but what would be tiring work for one person becomes a social event for the Pool. Contact Sue at 760-434-2906 or sirey@ci.carlsbad.ca.us.

Carlsbad-to-Karlovy Vary Vocal Competition

Volunteers are needed at the First Round of this international competition for two shifts from 10:30 a.m. to 1:30 p.m. and from 1:30 to 4:30 p.m. on May 13. For the exciting Final Round, we need volunteers from 6:30 p.m. to 9:30 p.m. on the same day. Volunteers will be escorting the singers, assisting the judges, and helping out at the registration table at each of the shifts. Contact Colleen at 760-434-2900 or cfinn@ci.carlsbad.ca.us.

Carlsbad News

Hazardous Waste Picked up at Your Home

The City Council approved implementation of a new door-to-door household hazardous waste collection service for residents. Carlsbad residents can call Clean Harbors at 800-444-4244 to set up a collection date. For a \$10 fee, up to 15 gallons or 125 pounds of household hazardous waste will be picked up right from your home and disposed of properly.

Arbor Day Means Free Trees

To beautify the City and preserve the environment, the Parks Department is giving away 100 vouchers to Carlsbad residents (with photo ID/proof of residency) for \$40 off the purchase of a 15-gallon or larger tree at Brigg's Nursery. The voucher can be picked up at the Parks Maintenance Department/Trees Section booth at the Hidden Canyon Park Grand Opening event. The event will be held on Saturday, April 29 at Hidden Canyon Park on Vancouver Street. The giveaway will begin around 10:30 a.m. following the Grand Opening ceremonies. Each household may receive one voucher on a first-come, first-served basis.

Public Works Fair is Fun for the Little Ones

The Public Works Department brings their work down to the kid level with booths that allow children to explore transportation, water, and parks hands-on. Great giveaways complete the fun. The Public Works Fair will take place at the parking lot of the City Library on Dove Lane at 1775 Dove Lane on Wednesday, May 24 from 9 a.m. to 2 p.m.

Library Film Series

Have you heard about the great film series offered on Wednesday evenings in Schulman Auditorium? Call (760) 602-2026 for a full listing of the many programs hosted by the library.

A sampling of upcoming films includes:

Hotel Rwanda – based on the real-life story of the hotel manager who housed over a thousand Tutsi refugees during the struggle with the Hutu militia in Rwanda. Showing at 6:00 p.m. on Wednesday, May 17. Come at 5:30 to watch behind-the-scenes footage.

The Gods Must Be Crazy – about the misery brought to a small tribe of Sho when they discover a cola bottle in the Kalahari Desert. Showing at 6:00 p.m. on Wednesday, May 24.